



EUROGATE Container Terminal Bremerhaven GmbH · 27568 Bremerhaven

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Ihr Zeichen

Ihre Nachricht vom

Unser Zeichen

Datum

JWK/AN/MDH

27.04.2023

Implementation of pre- and slot-booking system for truck container handlings at EUROGATE Container Terminal Bremerhaven from Tuesday, May 2nd, 2023

Ladies and Gentlemen

We would like to inform you that the pre- and slot booking system TruckGate will be introduced as planned on May 2nd, 2023 at terminals EUROGATE CTB and MSC Gate. In the future, a pre-booked tour plan will be a prerequisite for truck container handling within a booked slot.

The pilot phase, which ends on Friday, was successful overall and has had almost no complications over the past few weeks. The proportion of pre-booked tour plans in all truck visits recently exceeded the 50% mark. We therefore expect the start of mandatory use to go smoothly.

For the few expected drivers without pre-booking, we offer the possibility of pre-booking directly on site at a self-service console, which may involve waiting times.

Please note that deliveries in land-land traffic (KLV) cannot be pre-booked at this time. Temporary deliveries to the veterinarian or to "Grenzkontrollstelle" as well as for external customs inspection must be pre-booked as delivery, the subsequent re-delivery (DRAY_IN) cannot be pre-booked separately and the driver should contact our service desk.



Based on the highest truck volumes in the past four months, we have made appropriate slot contingents available for booking. These are reduced in the hours over the shift changes and will be adjusted overall in the future according to the volume development.

You can find basic information about the process of pre-booking and slot booking, the technical possibilities of directly connecting your systems and the advantages of TruckGate on the website www.truckgate.de.

Please also note that former existing pre-booking procedures are replaced with the introduction of TruckGate and are no longer be applicable for our terminal.

You are welcome to address any further individual questions or comments directly to the contact person you know in our company.

We look forward to continuing our good and constructive cooperation.

Best regards

EUROGATE Container Terminal Bremerhaven GmbH

A handwritten signature in blue ink, appearing to read "M. Dieterich", is written over a light blue circular background.

Marc Dieterich
Geschäftsführung